

Australian Enterprise Super

Insurance Incorporated Information

14 November 2011

The information in this document forms part of the Australian Enterprise Super Product Disclosure Statement dated 14 November 2011.

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You should consider this information and the information in the PDS before making a decision to invest in Australian Enterprise Super.

The information in this document is general information only and does not take into account your personal financial situation or needs. You should obtain financial advice tailored to your personal circumstances before making an investment decision.

This document was prepared and issued by Professional Associations Superannuation Limited ('PASL' or 'Trustee') (ABN 14 056 917 303 AFSL 222590 RSE L0000352) as trustee for Professional Associations Superannuation Fund (PASF) (ABN 78 984 178 687 RSE R1000429). Australian Enterprise Super is a division of PASF.

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1. Your insurance options

You have a number of insurance options to protect yourself and your family should the unexpected occur, for example, if illness or injury prevents you from working or in the event that you die.

This document provides further information about the types of insurance cover available and the terms and conditions applicable to cover. The insurance cover available to you includes:

- > **AutoCover** – automatic insurance cover for eligible members if you die or become totally and permanently disabled.
- > **ChoiceCover** – allows you to purchase additional death and total and permanent disablement insurance to meet your needs. Subject to you providing evidence of good health, the insurer may agree to a higher level of cover.
- > **Income Protection** – optional insurance which pays you a regular income if you become ill or injured and temporarily cannot work. Eligible members may apply for Income Protection cover.

2. AutoCover insurance

Commencement

AutoCover commences for eligible members either:

- > On the day you join your employer, provided we receive a contribution within 180 days, or
- > On the date the first employer contribution is received if this is more than 180 days after you joined your employer. Cover which commences in this way will initially be Limited AutoCover. The insurer may agree to provide full AutoCover subject to you providing evidence of good health. If you would like information please call us on 1800 555 024.

AutoCover is not provided to personal, self-employed or spouse members, however you can apply for cover by completing the *Death and TPD insurance application form* at www.aesuper.com.au or by calling 1800 555 024. If you apply for cover, cover will not commence until the insurer approves your application. You will be advised of the outcome in writing.

Amount of cover

AutoCover provides one unit of automatic insurance cover if you should die or become totally and permanently disabled. It also provides cover for a terminal illness.

The amount of AutoCover you have depends on your age next birthday, calculated in accordance with the 'Amount of AutoCover and ChoiceCover table' on the following page. The amount of your cover may change each year.

AutoCover will usually be provided without the need for health evidence. You will be advised if health evidence is required.

Amount of AutoCover and ChoiceCover

Age next birthday	Amount for one unit of AutoCover or ChoiceCover (\$1 per week)	Age next birthday	Amount for one unit of AutoCover or ChoiceCover (\$1 per week)
15 – 36	\$120,748	52	\$21,786
37	\$110,963	53	\$19,386
38	\$101,362	54	\$16,986
39	\$91,761	55	\$14,401
40	\$81,976	56	\$12,001
41	\$72,375	57	\$10,893
42	\$66,282	58	\$9,601
43	\$60,374	59	\$8,493
44	\$54,281	60	\$7,201
45	\$48,189	61	\$6,000
46	\$42,280	62	\$4,800
47	\$38,588	63	\$3,600
48	\$35,080	64	\$2,400
49	\$31,387	65	\$2,400
50	\$27,695	66 – 70*	\$2,400
51	\$24,187		

*TPD restrictions apply.

If you were an insured member of Australian Enterprise Super prior to 12 January 2009, your rates and cover may be different. Go to the website www.aesuper.com.au for details.

In certain circumstances, for example, if you are not actively performing your full and normal weekly hours and duties on the date AutoCover commenced, the amount of AutoCover will be on a limited AutoCover basis.

Cost

The cost of one unit of AutoCover is \$1 per week. The premium will be automatically deducted from your account monthly in arrears and may be adjusted for any changes to your cover during a financial year. We generally pay premiums to the insurer monthly.

An example of how AutoCover works

Amy's age next birthday is 35 when she joins Australian Enterprise Super. If Amy were to die or become totally and permanently disabled (as defined in the policy), she or her beneficiaries will receive an insured amount of \$120,748. This amount is additional to Amy's super account balance which can be released provided the Trust Deed and superannuation law allows.

The cost of this cover is \$1 per week (\$52 per year). It is deducted from Amy's super account each month.

Eligibility for AutoCover

You will be eligible for AutoCover if:

- > You are an employee joined to Australian Enterprise Super by a participating and contributing employer
- > You have not previously opted out of, or ceased, insurance cover with Australian Enterprise Super
- > You join Australian Enterprise Super within 180 days of starting work with your contributing employer, and
- > Your employer pays their first superannuation contribution for you within 180 days of you starting work.

Eligibility for AutoCover is confirmed by the insurer, usually at the time of claim based on detailed provisions in the insurance policy. Until we are notified otherwise, your eligibility for AutoCover is based on information provided by you or your employer at the time you become a member. The eligibility conditions shown here are a summary of these provisions.

If you have previously opted out of cover with Australian Enterprise Super, you will need to provide evidence of good health acceptable to the insurer before insurance cover commences. You can call us on 1800 555 024 for more information.

Limited AutoCover

Limited AutoCover is the same as AutoCover except you are only covered for an illness that first becomes apparent or injury that first occurs after your cover commenced. Also, no insurance benefit will be payable if your claim is due to suicide (within 13 months of cover commencing), attempted suicide or self-inflicted injury or infection.

Limited AutoCover will apply if you do not join Australian Enterprise Super within 180 days of commencing work with your employer.

Limited AutoCover also applies if you are not in active employment on the day you join your employer. However, it becomes full AutoCover if the insurer is satisfied that you completed two consecutive months of active employment (which includes you not being restricted from full time work by any illness or injury).

Cancelling AutoCover

AutoCover ceases in certain circumstances (see '4. General insurance information – AutoCover and ChoiceCover'). You can cancel your AutoCover at any time, however you should be aware that by doing this you will not be able to reinstate your insurance cover without providing health evidence.

If you wish to cancel AutoCover, please complete the *Death and TPD insurance opt out form*, available from www.aesuper.com.au or by calling 1800 555 024. Any cancellation or reduction is effective from the date we receive the form.

3. ChoiceCover – Extra insurance cover

ChoiceCover lets you purchase death and TPD insurance cover to suit your needs and which is additional to any AutoCover you may hold.

ChoiceCover is available in units which cost \$1 per week (per additional unit), with the amount of ChoiceCover received for each unit depending on your age next birthday calculated in accordance with the 'Amount of AutoCover and ChoiceCover table' shown in '2. AutoCover insurance'.

You can apply for the level of ChoiceCover that best suits your needs. The amount of your death and TPD must be the same. This may change each year depending on your age. Please refer to the 'Amount of AutoCover and ChoiceCover table shown in '2. AutoCover insurance' for further information.

ChoiceCover is available to members ineligible for automatic cover.

Please note, there are limitations on the amount of cover you can take out. For death, TPD and terminal illness a maximum of \$3 million applies.

The insurer may apply exclusions or other special conditions on extra insurance cover.

Commencement

If you wish to apply for ChoiceCover, you will need to download a copy of the *Death and TPD insurance application form* from www.aesuper.com.au or call 1800 555 024 to request a copy. Depending on the details you provide, the insurer may request further information about your health. ChoiceCover will not commence until the insurer approves your application. You will be advised of the outcome in writing. There must be sufficient money in your account to pay for the ChoiceCover premiums on the date that ChoiceCover is due to start, otherwise cover will not commence until another application is made to, and accepted by, the insurer.

ChoiceCover ceases in certain circumstances (see '4. General insurance information – AutoCover and ChoiceCover'). You can cancel or reduce your ChoiceCover at any time by completing the *Death and TPD insurance opt out form*, available from www.aesuper.com.au or by calling 1800 555 024. Any cancellation or reduction is effective from the date we receive the form.

An example of how ChoiceCover works

Luisa's age next birthday is 28 when she joins Australian Enterprise Super. Luisa has chosen two units of ChoiceCover in addition to her one unit of AutoCover. Her ChoiceCover for the year would be calculated as:

2 units x \$120,748 per unit = \$241,496

The cost of this cover is \$2 per week (\$1 per unit x 2) which is deducted from Luisa's super account each month.

This cover is in addition to the AutoCover that Luisa holds which costs \$1 per week.

In total Luisa has \$362,244 in death and TPD insurance costing \$3 per week.

Interim accident cover

If you apply for ChoiceCover, interim accident cover may apply from the date your application is received until the date your application is withdrawn, accepted or declined, or the insurer cancels the interim accident cover. Interim accident cover may apply for a maximum period of 120 days.

Interim accident cover provides a benefit if you die as a result of an accident which occurs during the interim accident cover period or you become totally and permanently disabled within 120 days as a result of an accident that occurs during the interim accident cover period.

The amount of the interim accident benefit is the lesser of the amount applied for and \$2 million (but any insured cover including accidental death and TPD cover is included in the \$2 million maximum).

4. General insurance information – AutoCover and ChoiceCover

When does cover stop?

Your AutoCover, and any ChoiceCover you have selected, will end when the first of any of the following events occurs:

- > A death or disablement benefit becomes payable on your behalf
- > You reach age 70
- > You leave Australian Enterprise Super
- > You tell us in writing that you wish to cancel cover
- > You join the armed forces other than the Australian Armed Forces Reserve
- > As soon as your account balance has insufficient funds to meet the premium required (subject to a 30-day grace period for payment of overdue premiums).

If you are eligible for continuation of cover under a personal insurance policy, and die or become totally and permanently disabled (where disablement is due to an accident) within 60 days of cover stopping, a benefit may be payable.

If you are ineligible for continuation of cover under a personal insurance policy, a death benefit may be payable if you die within 60 days of cover stopping. Conditions apply. For more information call us on 1800 555 024.

Transferring other insurance

If you have other death or disability insurance cover (e.g. under a personal insurance policy or with another superannuation fund) you can request a transfer of this cover into Australian Enterprise Super.

Any cover transferred will be converted to equivalent units (the next highest whole number) of ChoiceCover and will be added to your existing insurance cover in Australian Enterprise Super. ChoiceCover premiums will apply. These will be deducted from your account monthly.

Some conditions apply to this option. You can only transfer the same type of cover as available in Australian Enterprise Super (death and TPD cover in equal amounts). Any exclusions or limitations that applied to your transferred cover will continue to apply. Your total insurance cover cannot exceed the maximum for death and TPD which is \$3 million.

If your application is accepted, any premium loadings that applied to your transferred cover may be waived by the insurer.

Once your request to transfer cover is accepted, you will have 60 days to cancel your previous insurance policy otherwise your transferred cover will be cancelled. To make a request to transfer cover, contact 1800 555 024 to obtain the appropriate form.

Continuation of cover under a personal insurance policy

When your insurance cover ceases in circumstances where no death, terminal illness or TPD benefit is or may become payable to you (and no circumstances exist which, if the subject of a claim, would have resulted in a benefit being payable to you), you may apply to the insurer for a personal life insurance policy covering death only. This policy is at your own expense and can be obtained without providing any further evidence of good health.

To be eligible you must:

- > Have ceased to be a member of Australian Enterprise Super
- > Be less than age 60 at the time of cover ceasing
- > Have been employed on a permanent basis and working at least 15 hours per week
- > Have been continuously insured for at least two years (if you had Limited AutoCover)
- > Meet the insurer's requirements regarding minimum premiums and your occupation, residency and pastimes
- > Not have premiums overdue
- > Not have joined any armed forces (other than the Australian Armed Forces Reserve) before the date the personal policy is issued
- > Apply and pay the premium within 60 days of cover ceasing in Australian Enterprise Super, and
- > Meet any other conditions stipulated in the insurance policy for obtaining a personal insurance policy.

The level of death cover will be the same as your death cover under AutoCover and any ChoiceCover at the time your cover ceased.

The premiums will be based on the insurer's current retail premium rates and terms for an individual insurance policy and will be different to those applicable to you while a member of Australian Enterprise Super. Any loadings, restrictions or other conditions that applied to your AutoCover and any ChoiceCover will continue under the personal policy. Other conditions also apply. Please contact us if you would like more information.

Worldwide cover

Your AutoCover and any ChoiceCover will provide you with insurance cover if you travel outside Australia.

However, you should note that if you make a claim for terminal illness or TPD, the insurer may require you to return to Australia at your own expense to enable your claim to be assessed.

When is a death benefit payable?

If you die while you are an insured member under age 70, a death benefit will become payable to one or more of your beneficiaries. For more information about the distribution of death benefits, refer to the Australian Enterprise Super Incorporated Contributions, Benefits and Features Information.

When is a TPD benefit payable?

A TPD benefit is only payable if you are an insured member and satisfy a definition of total and permanent disablement in the insurance policy. There are a number of definitions of total and permanent disablement, which are summarised here in simpler language but ultimately your ability to claim a TPD benefit depends on meeting the exact terms of the policy.

If you are under 65 on the date of disablement and you have worked in the 12 months prior to your disablement, you will be considered to be TPD if you are absent from all work for three consecutive months from the date of disablement as a result of sickness or injury.

This, however, is subject to the insurer being satisfied (on the basis of medical or other evidence) that you are unlikely ever to be able to engage in any occupation (whether or not for reward) that you can perform on a full time or part time basis given the skills and knowledge you have acquired through education, training and work experience.

Note: The above TPD definition may not be available if you are a personal or spouse member, or if you were not working prior to your disablement.

The three-month waiting period may be waived if you are absent from all work as a result of a disability caused by one of a number of serious illnesses including (amongst others) cardiomyopathy, motor neurone disease, multiple sclerosis, chronic lung disease, Alzheimer's disease, Parkinson's disease and major head trauma; and in the insurer's opinion it is likely you will be disabled for life.

Further details can be provided by calling us on 1800 555 024.

Up to age 70, you may also be considered to be TPD if, as a result of illness or injury, you are blind in both eyes, or have experienced the total and permanent loss of the use of two limbs or blindness in one eye and the total and permanent loss of the use of one limb. A limb in this context means the whole hand below the wrist or a foot below the ankle. Blindness in this context means permanent loss of sight such that visual acuity is 6/60 or less or the visual field is reduced to 20 degrees or less of arc.

You may also be considered to be TPD if, as a result of illness or injury you are totally unable to perform any two of the following 'activities of daily living' without the assistance of another person (and you are permanently and irreversibly unable to do so for life):

- > Putting on and taking off clothing
- > Using the toilet, including getting on and off
- > Getting into and out of bed and a chair
- > Getting food from a plate to your mouth, or
- > Controlling bowel and bladder functions.

You may also be considered TPD if the insurer is satisfied that you have become so disabled by bodily injury or sickness that you will never be able to perform at least four of the following 'activities of daily work':

- > Bending
- > Communicating
- > Vision (reading)
- > Walking
- > Lifting
- > Manual dexterity.

These terms are defined in detail in the insurance policy and may have different meanings to their commonly held definitions. Contact us if you require more information.

To be able to claim that you will never be able to perform four of these activities of daily work, it must be supported by evidence that you have been prescribed and are undergoing appropriate treatment.

In most cases, the date of disablement will be deemed to be the later of the date on which a medical practitioner certifies you suffered the illness/injury (which is the principal cause of your total and permanent disablement) and the date you ceased all work. The date of disablement must occur while you are insured for TPD under the insurance policy.

When is a terminal illness benefit payable?

If you are an insured member, you will be considered to have a terminal illness if:

- > 2 registered medical practitioners have certified that despite reasonable medical treatment, your illness will lead to death within 12 months of the date of the certification, and
- > At least one of the registered medical practitioners is a specialist practicing in your illness.

The insurer must also be satisfied you are terminally ill. The illness and date of certification must take place while you are insured under the insurance policy. Before a terminal illness insured benefit can be paid to you the Trustee must also be satisfied that it is payable under superannuation legislation. The benefit may be free from tax if it meets the definition of a 'Terminal Medical Condition' under taxation legislation. Refer to the Australian Enterprise Super Incorporated Taxation Information for more details.

5. Income Protection insurance

If you are an Australian citizen or permanent resident aged under 65, employed on a permanent basis and actually working at least 15 hours per week you may apply for optional Income Protection (IP) cover, subject to a waiting period. The insurer must be satisfied that you are 'employed on a permanent basis' in accordance with the terms of the insurance policy. A self-employed person may be regarded as eligible provided contributions are being made to Australian Enterprise Super for that person.

IP cover provides you with income over the short term if, while insured for IP cover, you suffer a sickness or injury which prevents you from engaging in your normal occupation or work. The insurance policy contains important provisions defining an insured member's ability to claim IP benefits and restrictions or exclusions that apply. These are summarised further below.

If you wish to cancel IP cover, please complete the *Income Protection opt out form*, available from www.aesuper.com.au or by calling 1800 555 024.

The cancellation of IP cover is effective from the date we receive the completed *Income Protection opt out form*.

Commencement

If you wish to apply for IP cover, you will need to download a copy of the *Income Protection application form* from www.aesuper.com.au or call 1800 555 024 to request a copy. Depending on the details you provide, the insurer may request further information about your health. IP cover will not commence until the insurer approves your application. You will be advised of the outcome in writing. The insurer may apply exclusions or special conditions to the acceptance of cover.

There must be sufficient money in your account to pay for the IP premiums on the date that IP cover is due to start, otherwise cover will not commence until another application is made to, and accepted by, the insurer.

An example of how Income Protection works

IP covers you for an agreed amount based on your income. Premiums are deducted from your account. For more information about premiums, see further below.

Ben earns \$70,000 a year and decides to take IP cover of \$4,000 per month. Ben is aged 41 on his next birthday. Based on the table below, Ben’s monthly premium would be \$36.40 per month (plus stamp duty and any GST) and would be deducted from Ben’s super account each month.

Cost

The cost of IP cover depends on your salary, the amount of cover you request and age next birthday. The minimum level of cover is a benefit of \$1,000 per month. Insured amounts in excess of \$1,000 per month must be purchased in units of \$250 per month. The maximum level of cover is \$25,000 per month. Premiums are deducted from your account monthly in arrears and may be adjusted for any changes to your cover during a financial year. We generally pay premiums to the insurer monthly. Premiums are waived for an insured member while in receipt of an IP benefit.

Income Protection premiums

These premium rates do not include stamp duty. Stamp duty is also deducted from your account when premiums are paid. Stamp duty ranges between 5% and 11% depending on your State or Territory.

Age next birthday	First \$1,000 of monthly cover	Each extra \$250 of monthly cover
To age 30	\$4.528	\$1.131
31 – 40	\$6.092	\$1.525
41 – 45	\$9.104	\$2.275
46 – 50	\$12.145	\$3.037
51 – 55	\$16.968	\$4.242
56 – 60	\$23.987	\$5.997
61 – 65	\$25.842	\$6.461

Benefit payments

If you are an insured member, the IP benefit will be paid if you are unable to work due to total disability or partial disability, after the waiting period has ended. IP benefits are only payable for one disability at a time. If you are on leave without pay at the date of becoming disabled while insured, benefit payments will not commence until after a specified return date as approved by your employer prior to the commencement of leave.

You will be considered totally disabled if, in the opinion of the insurer, because of illness or injury, you are unable to perform at least one income producing duty of your own occupation (which produces at least 20% of your income) and, are under the regular care of and following the advice of a medical practitioner and not working in any occupation (paid or unpaid).

You will be considered partially disabled if, in the opinion of the insurer, you have been totally disabled for at least 14 days, are unable to work in your own occupation at full capacity immediately after becoming totally disabled because of the illness or injury that caused your total disability, are working in your own occupation in a reduced capacity or working in another occupation and earn a monthly income that is less than your reported income. In both cases you must be under the regular care of and following the advice of a medical practitioner.

Subject to the insurer's assessment of your claim, the benefit starts the day after the waiting period ends (see 'Waiting periods' below for more information). Benefits are paid monthly in arrears with adjustments made for partial months.

IP covers you for up to 85% of your pre-disability income, up to a maximum benefit of \$25,000 per month, for up to 2 years. Of this 85%, if you are eligible, up to 75% is payable directly to you and 10% is paid as a superannuation contribution to your Australian Enterprise Super account.

You should ensure that you have sufficient cover in place on an ongoing basis (e.g. if you have a salary increase) as you will only be paid benefits based on the cover you have applied (and been accepted) for and have maintained.

Your income is your annual salary earnings from working for your employer on the last working day prior to the date of disability, including packaged amounts but excluding any director's fees, bonuses, compulsory employer superannuation entitlements, overtime, commission, investment income and profit distribution. If you are self-employed, a different definition of income applies.

Contact 1800 555 024 for details or go to www.aesuper.com.au.

The amount of a partial disability benefit depends on the reduction in your pre-disability income and your amount insured (in accordance with a formula specified in the insurance policy).

Your benefit may be reduced by any income or commutation of income paid or payable in respect of your illness or injury including sick leave payments, any amounts payable under workers' compensation or motor accident compensation, any benefits payable under other Income Protection insurance policies (including to replace compulsory superannuation entitlements); any income earned by you from personal exertion while disabled (but excluding income earned from your employer); and any income which, in the insurer's opinion, you could reasonably be expected to earn in your occupation while disabled. Income received in a lump sum form will be treated as the monthly equivalent of 1/60th of the lump sum over a period of 60 months.

That part of your benefit that is payable as a superannuation contribution to your Australian Enterprise Super account may also be reduced. For further information about the reductions or offsets that may apply, contact 1800 555 024.

If you suffer a recurrence of total disability or partial disability, the subsequent period of disablement may be treated as a continuation of the prior period.

Rehabilitation expense benefit

If you have IP cover, you may also be able to access a rehabilitation expense benefit. Provided you are eligible, the insurer may meet rehabilitation expenses incurred to directly assist with your return to work in a gainful occupation or to undertake a vocational retraining program because of your disability. This is subject to certification by a medical practitioner and approval of the insurer. The amount of this benefit is also subject to a maximum amount and other terms and conditions. For more information, contact us on 1800 555 024.

Additional benefit on death

If you die while you are entitled to receive a disability benefit, you may be eligible for a one-off amount equal to two times your cover amount.

Period of benefit payments

IP benefits end after they have been paid for two years. Payments may cease earlier if:

- > You die
- > You reach age 65, or
- > You are no longer totally disabled (or partially disabled, as applicable).

When does Income Protection cover stop?

You can choose to cancel your IP cover at any time. All your IP cover will end on the earliest of the following events:

- > You are no longer employed on a permanent basis (e.g. on commencement of unapproved leave or approved leave exceeding 24 months)
- > You die
- > You tell us in writing you wish to cancel your IP cover
- > You reach age 65
- > You cease to be a member of Australian Enterprise Super
- > You join any armed forces (other than the Australian Armed Forces Reserve)
- > Your premium is not paid within 30 days of the due date or there are insufficient funds in your account to cover your premium.

Waiting periods

IP cover has a waiting period that determines how long you need to wait, from when you stop working, before a benefit will be paid to you. The waiting period is 30 days.

The waiting period starts on the date a medical practitioner examines you and certifies you are disabled. You must be totally disabled for at least 14 out of 19 consecutive days of the waiting period to qualify. If you return to work at full capacity during the waiting period, the waiting period starts again unless the return to work happens once and is for no longer than five consecutive days. If this happens, the waiting period will be extended by the additional number of days of work.

The waiting period does not apply if you are disabled again from the same or a related cause within six months of last receiving a disability benefit. However, the insurer will treat this as a continuation of the original claim for the purpose of determining the maximum benefit payment period of two years.

Worldwide cover

Your optional Income Protection cover will provide you with insurance cover for Income Protection if you travel outside Australia. However, you should note that if you become disabled while overseas and make a claim, the insurer will require you to return to Australia at your own expense to enable your claim to be assessed and accepted or not. The payment of IP benefits is conditional on your returning to Australia for an assessment.

Restrictions and exclusions

IP benefits will not be payable if an illness, injury or medical condition is directly or indirectly caused by:

- > War (whether declared or not), revolution, invasion, rebellion or civil unrest
- > A self-inflicted injury or infection or attempt to take your own life
- > Normal pregnancy or child birth (as defined in the insurance policy).

6. Other important terms and conditions

Generally

- > Notification of any claims must be made as soon as possible, otherwise acceptance, or the amount, of the claim may be affected. To process a claim the insurer can seek medical evidence or require you to undergo medical examinations or tests.
- > In some circumstances benefits may be adjusted (e.g. to take account of a misstatement of age).
- > You have a duty of disclosure. Incorrect or incomplete information may result in the insurer refusing or delaying payment of a benefit.

Death, Terminal Illness and TPD Policy

- > The insurer may not pay a benefit arising from war or pandemic illness in certain circumstances.

Income Protection Policy

- > You are subject to certain obligations when making a claim. If these obligations are not met, the insurer may cancel the insurance or reduce its liability in respect of a claim as permitted by law. As soon as possible after an injury or sickness occurs, you must obtain and follow proper medical advice.
- > The maximum time (in total) that an IP benefit will be paid to an insured member while outside Australia is six months.

For more information contact us by calling 1800 555 024.

There are other terms and conditions in the insurance policies including defined terms which are important when determining whether you have insurance cover or are entitled to be paid an insured benefit. This is a summary only of the terms and conditions including defined terms. If there is any inconsistency between the summary and the content of the insurance policy, the content of the insurance policy prevails. You can ask us for a copy of the insurance policies by calling 1800 555 024.

It is also important to remember that the insurer's acceptance of a claim for an insured benefit does not automatically mean that the benefit can be paid to you by the Trustee. The Trustee must also be satisfied the insured benefit can be paid under superannuation legislation and the Trust Deed. The Trustee cannot pay an insured benefit to you if the insurer rejects a claim or reduces or restricts the amount of benefit under the insurance policy.

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